Scheduling Your Appointment with Our UH Providers

The COVID-19 pandemic has presented the world, our nation and our community with unprecedented challenges. As the daily situation is fluid, we are implementing patient care options that allow us to continue to place the health and safety of our patients and caregivers as a top priority.

When you call a UH office, you will be offered one of three appointment types based on your need. The staff will help determine which is best for you.



In-Person.

An office visit is still available for patients who need an in-person assessment, treatment or procedure.

For the health and safety of our patients, staff and community, non-essential care office visits are limited at this time and will be determined on a case by case basis.



Online (Video).

A telemedicine visit uses one of many publicly available telephone or computer apps. Internet connection is required.

This allows a visual look at the patient to gain a better evaluation by the provider of your status. This is preferred for new illnesses and consultation that may not require an in-person Office Visit.



By Phone.

A telephone-only visit can be used when you want to speak with your provider but may not have a phone with virtual capabilities and/ or internet connection.

This may be for management of some chronic conditions and some types of illnesses.



Schedule an Appointment >

Learn About Telehealth >

UH is following all federal and state regulations associated with current telehealth practices to ensure patient safety and privacy. For all three visit types above, a charge will be submitted to your insurance company per usual business practices. © 2020 University Hospitals COR 1287369