

# SAFETY CORNER

## Avoid Tech Support **SCAMS**

**“Virus detected! Click here or call this number for a free security scan and repair.”** If you’ve received a message like this on your device, the Federal Trade Commission advises you to ignore it.

**It’s a tech support scam.** Cyber thieves use this ruse to get your money or even get you to download malicious software that can steal your personal information.

**Warning:** Some of these companies can look legitimate by using company logos and websites that closely resemble the actual company support page.

**If you suspect something is wrong with your device,** call the company support that sold it to you; do not call numbers, click or download anything. Also, if someone asks you to pay for tech support with a gift card, cash, reload card or a wire transfer, it is a scam. Please report this at [FTC.gov/complaint](https://www.ftc.gov/complaint).

